What's New in Alfabet 11.9.1

GA: August 2025

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Alfabet 11.9.1: new Accelerators and Business Questions

What is an Accelerator and what is a Business Question?

Focus on UX

- Guided navigation
- Template profiles
- Simple cockpits & wizards

Business Questions

Pre-configured sets of views, reports, and data capture to provide the most needed EA and SPM insights

Battle-tested

Best practice from 20 years experience in EA and SPM. Reality-checked delivery model.

Content

Pre-defined EA content: Responsibilities, KPI's, Analysis View Points and Portfolios

Flexible

Deployable on-prem or in the cloud. Highly configurable to customer requirements

Extensible

Based on and extendable to Alfabet full solution capabilities

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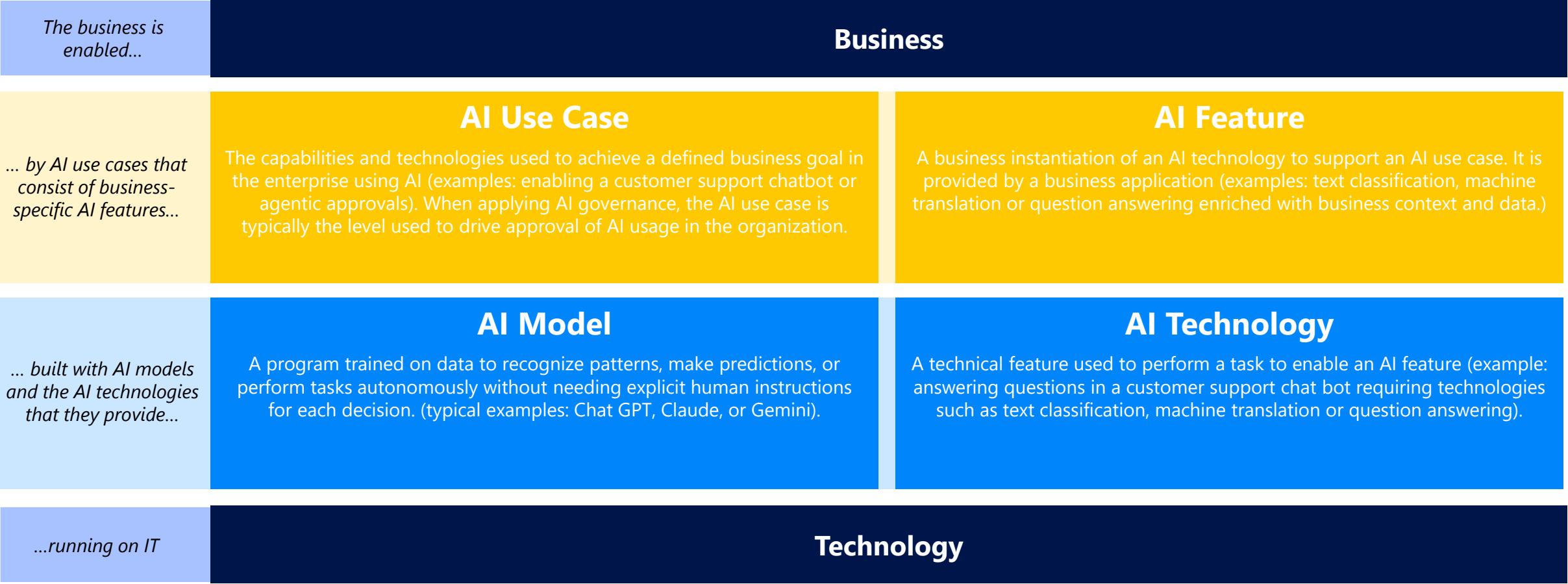
Alfabet 11.9.1 Release Highlights

Release Highlights:

- AI Portfolio Management – Accelerator

- Agile Transformation - Accelerator

- What is our business-IT alignment? - Business Question

- What are our service costs? – Business Question

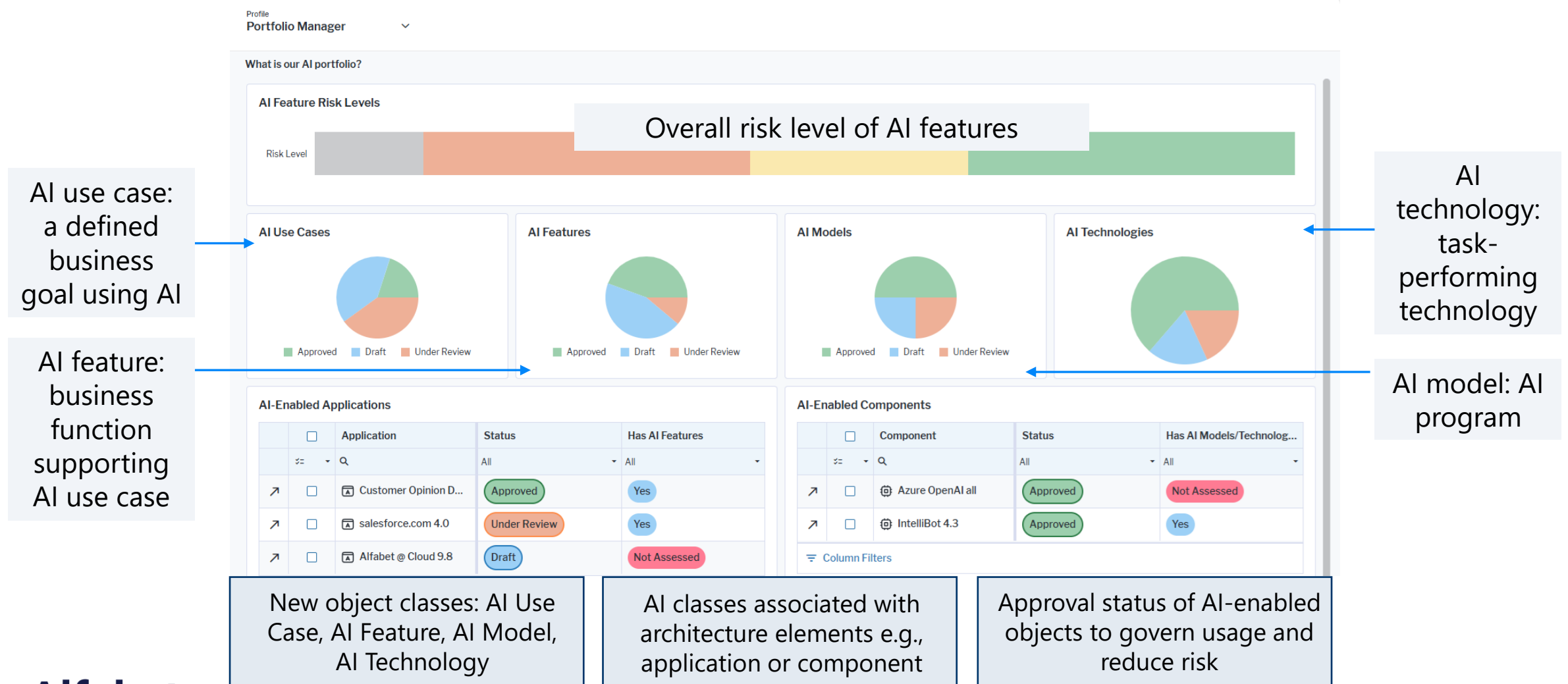- Alfabet - Horizzon Interoperability Enhancements

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Overview of the concepts used to describe AI usage

AI Portfolio Management

The business is enabled...	**Business**

	AI Use Case	**AI Feature**
... by AI use cases that consist of business-specific AI features...	The capabilities and technologies used to achieve a defined business goal in the enterprise using AI (examples: enabling a customer support chatbot or agentic approvals). When applying AI governance, the AI use case is typically the level used to drive approval of AI usage in the organization.	A business instantiation of an AI technology to support an AI use case. It is provided by a business application (examples: text classification, machine translation or question answering enriched with business context and data.)

	AI Model	**AI Technology**
... built with AI models and the AI technologies that they provide...	A program trained on data to recognize patterns, make predictions, or perform tasks autonomously without needing explicit human instructions for each decision. (typical examples: Chat GPT, Claude, or Gemini).	A technical feature used to perform a task to enable an AI feature (example: answering questions in a customer support chat bot requiring technologies such as text classification, machine translation or question answering).

...running on IT	**Technology**

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AI Portfolio Management - Accelerator

Business question: What is our AI portfolio?

Profile
Portfolio Manager

What is our AI portfolio?

AI Feature Risk Levels

Risk Level

Overall risk level of AI features

AI Use Cases

■ Approved ■ Draft ■ Under Review

AI Features

■ Approved ■ Draft ■ Under Review

AI Models

■ Approved ■ Draft ■ Under Review

AI Technologies

AI use case: a defined business goal using AI

AI feature: business function supporting AI use case

AI technology: task-performing technology

AI model: AI program

AI-Enabled Applications

	☐	Application	Status	Has AI Features
⇅		Q	All	All
↗	☐	⊡ Customer Opinion D...	Approved	Yes
↗	☐	⊡ salesforce.com 4.0	Under Review	Yes
↗	☐	⊡ Alfabet @ Cloud 9.8	Draft	Not Assessed

AI-Enabled Components

	☐	Component	Status	Has AI Models/Technolog...
⇅		Q	All	All
↗	☐	⊚ Azure OpenAI all	Approved	Not Assessed
↗	☐	⊚ IntelliBot 4.3	Approved	Yes

≡ Column Filters

New object classes: AI Use Case, AI Feature, AI Model, AI Technology

AI classes associated with architecture elements e.g., application or component

Approval status of AI-enabled objects to govern usage and reduce risk

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AI Portfolio Management - Accelerator

Business question: What are our AI dependencies?

Perform impact analysis on any change to the AI portfolio from any perspective

AI Portfolio Management - Accelerator

Business question: Where is AI impacting business?

"Cash Management" has AI use cases but is a low market differentiator.

"Community Management" has AI use cases and is a high market differentiator.

| Identify and manage AI-driven capabilities | Understand the role of AI in the business landscape | Analyze where AI can be used for market differentiation |
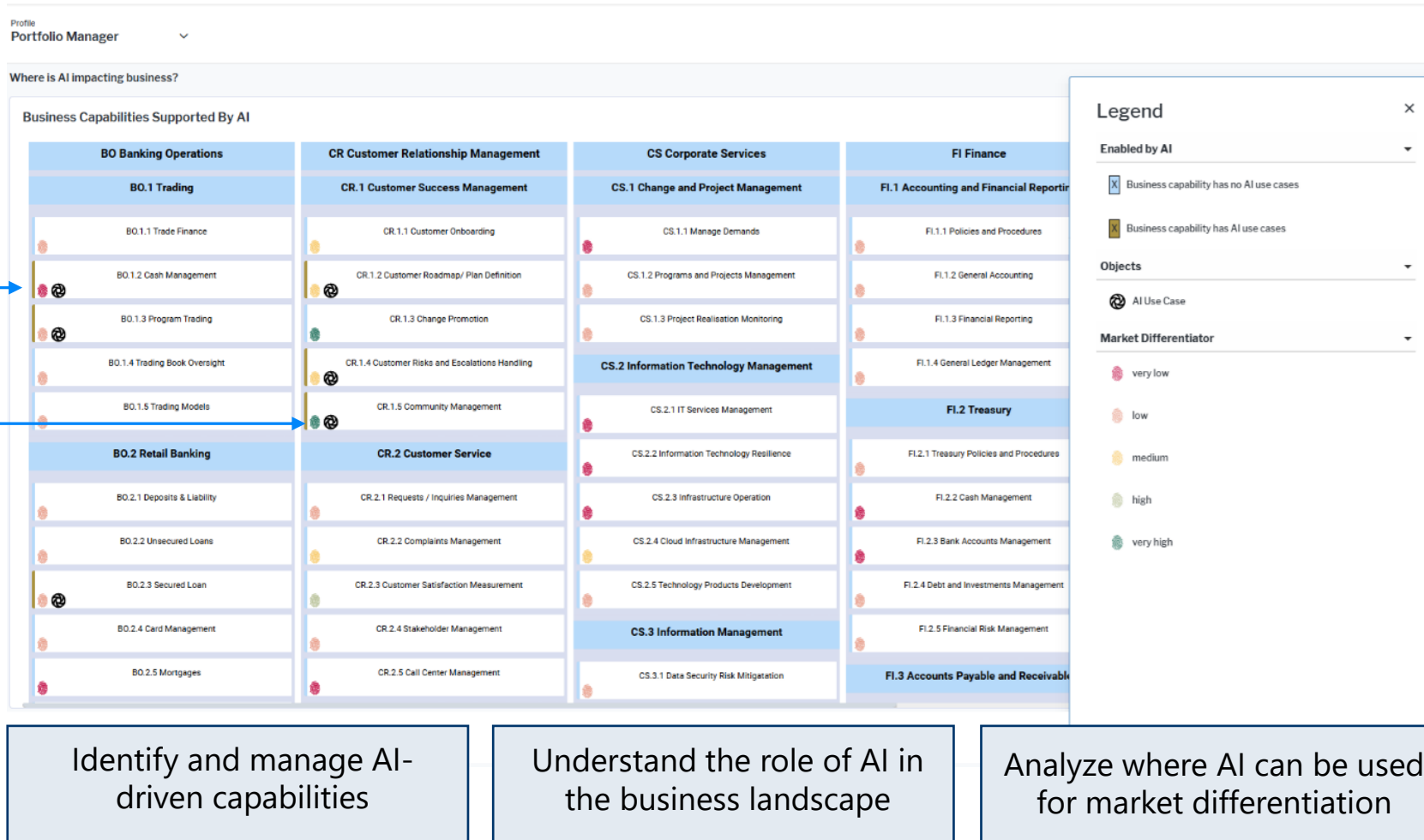
Agile Transformation - Accelerator

Understand architecture elements and development activities needed to deliver a product or service

Associated architecture elements, development value streams and ARTs.

Operational Value Stream: activities needed to deliver a product or service

Drill-down to individual ARTs for more context.

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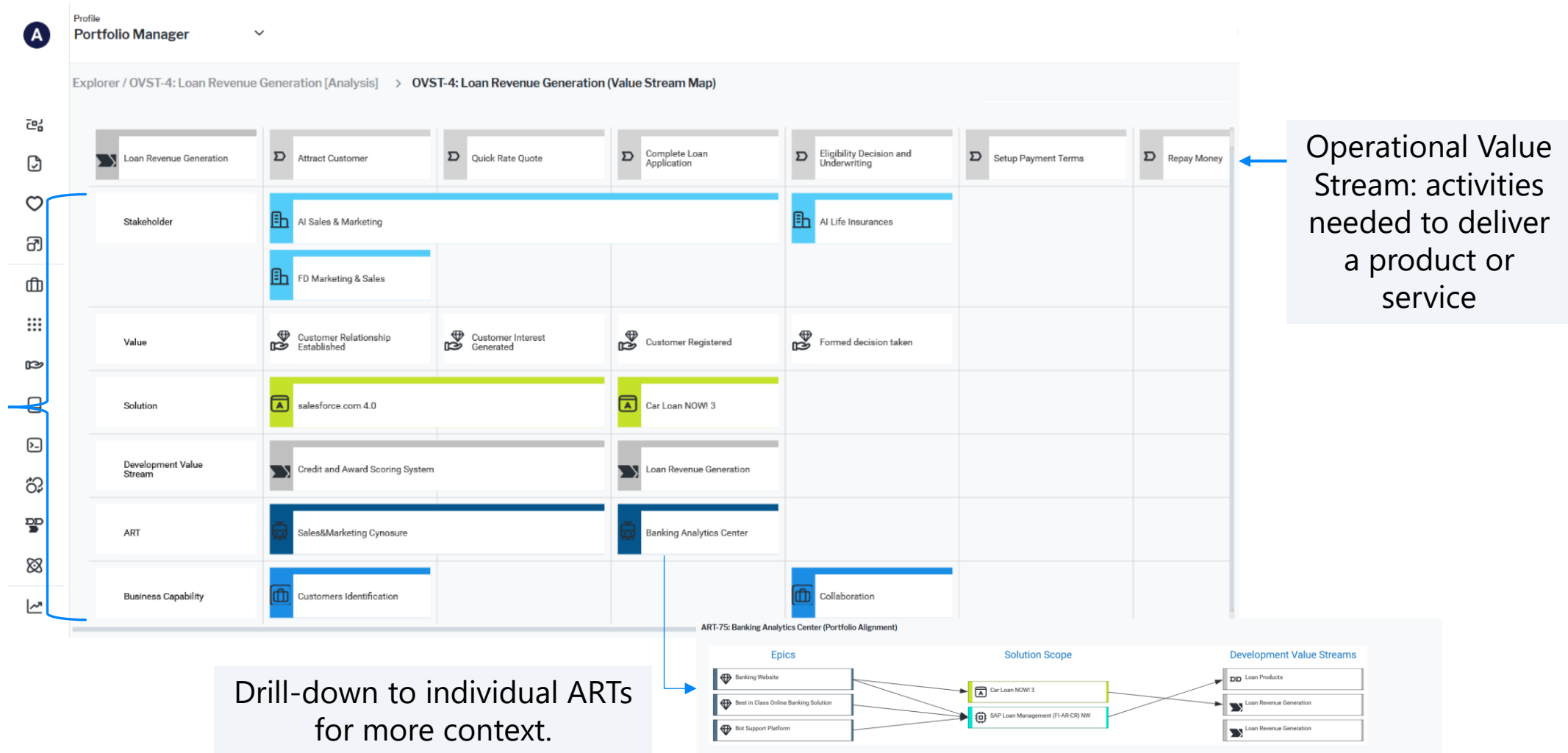
Agile Transformation - Accelerator

Capture the sequences of activities developing and supporting products and solutions

Development Value Streams and the Solutions they affect.

The solution: "Transaction Authorization" is dependent on three development value streams.

What is our Business-IT Alignment? – Business Question

Identify the technologies supporting your critical business capabilities for better risk assessment and IT investment planning
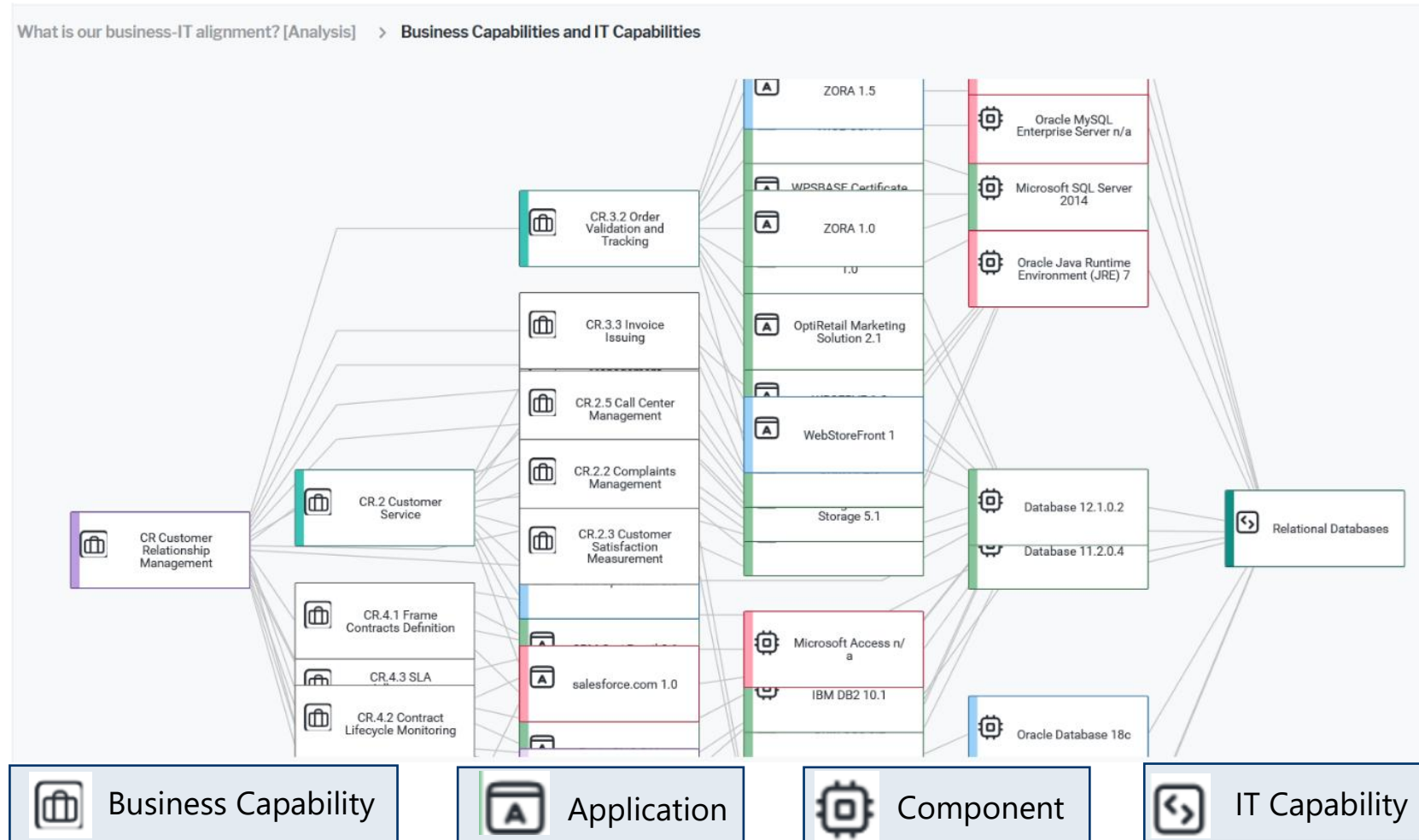
What are our service costs? – Business Question

Assess cost of services associated with providing services to the organization
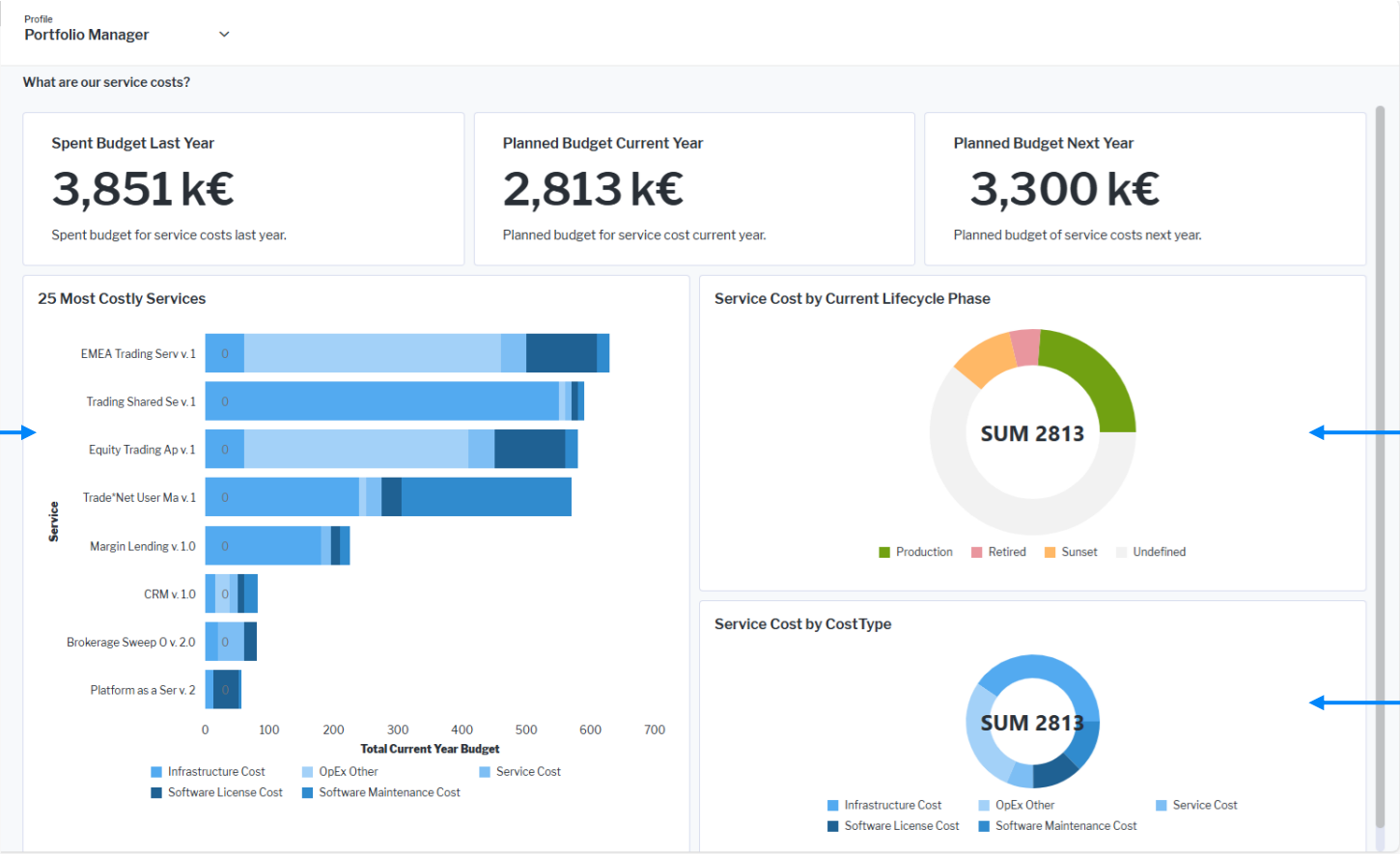
Determine the costliest services, and analyze cost evolution over time

Assess appropriateness of service costs to lifecycle phase.

Gauge proportion of service costs compared to other cost types.

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Alfabet-Horizzon Interoperability Enhancements

Seamless interaction between the repositories and flexible implementation of the integration

Alfabet

Horizzon

PLAN
Transformation

DESIGN
Transformation
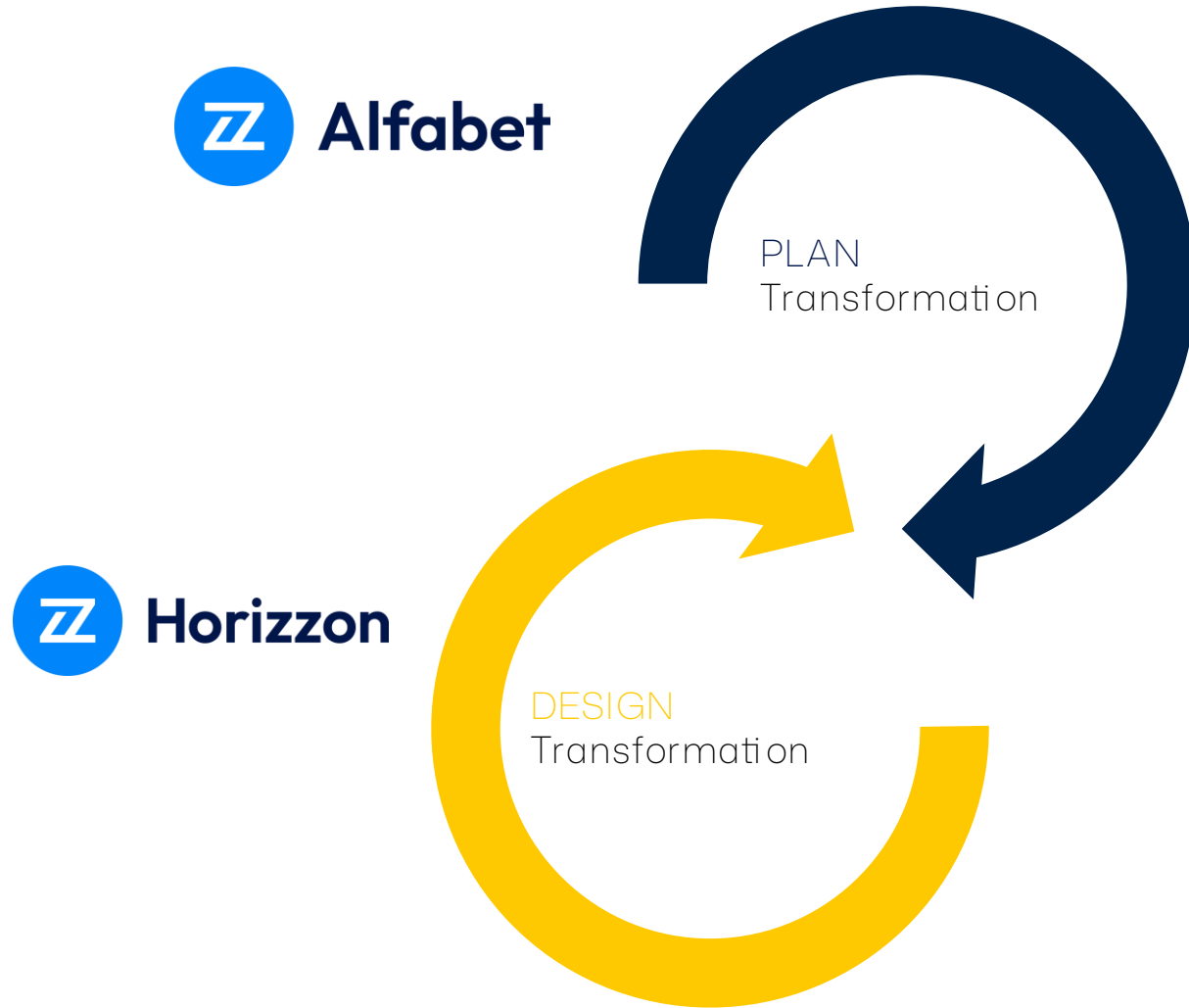
- Fully dynamic and customizable 2-way integration

- Integration model constructed in Horizzon and synchronized between both systems

- New data endpoints enable Horizzon to query and fetch meta-model data for all Alfabet classes relevant to IT portfolio management

- Alfabet-Horizzon class meta-model created in Horizzon Connect Designer. Alfabet consumes the schema, and Alfabet classes are enabled to support the bi-directional integration

- In Alfabet, the Horizzon ID and Horizzon URL attributes are displayed in the content area of an asset. Users can navigate to the relevant business process in Horizzon via links

- Changes to the mapped data in Alfabet are dynamically updated to Horizzon.

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Thank you.

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