
Release Notes 11.8.1.1 Solution Configuration Changes

The Alfabet Enterprise solution configuration has been updated to enhance the functionalities and classes that Alfabet users are familiar with.

New

The following is introduced to the Alfabet Enterprise solution configuration this release.

Agile transformation use case available

The **Agile Transformation** use case supports various roles and stakeholders to drive enterprise transformation in alignment with articulated strategic intentions so that value is delivered to the enterprise. Alfabet's agile transformation use case promotes a lean and agile way of working in alignment with the SAFe framework.

New classes Value Stream, Value Stream Step, and Value Stream Group have been added to the new **Agile Architecture** section of the navigation panel. Value streams capture the relevant steps necessary to implement solutions that provide a continued flow of value to the enterprise. The defined steps are captured as value stream steps that are derived from business processes and can be tracked and evaluated based on indicators. Value streams allow the usefulness, advantage, or benefit of IT solutions to be articulated and measured in the business architecture. For example, a value stream could capture the non-monetary value of the successful delivery of a product or service or the benefits of access to up-to-date information to make better business decisions.

Classes Epic, Epic Group, Feature have been moved from the **Investment Architecture** section to the **Agile Architecture** section of the navigation panel. Users can capture epics to outline big picture goals and features to break down those goals into smaller, achievable chunks of functionality.

Continued development is in progress to expand this use case to enable the capture and analysis of operational and development value streams. The classes and functionalities relevant for the **Agile Transformation** use case can be accessed by users with the extension package **Lean Portfolio Management**.

Support for business capability maturity assessment

Alfabet offers a best practice methodology to assess the maturity of business capabilities. A structured evaluation process allows you to measure the maturity and effectiveness of your organization's business capabilities and identify where

performance falls short of expectations. The maturity assessment focuses on the areas of a business capability's **Digitalization, Information, People, Processes, and Technology**. By identifying maturity gaps, you can focus on the areas to prioritize and invest in order to achieve your enterprise's strategic objectives.

New standard time series evaluation types as well as time series periods have been introduced to assess and analyze the maturity of business capabilities over time. The **Time Series Evaluation** view is available in the content area of each business capability and allows users to capture the current as-is and desired to-be state of a business capability for relevant time series periods. Users can evaluate the following for each business capability:

- How mature the people, processes, technologies, and information can support and develop the business capability by digital means
- How mature the information is about the business capability to understand and explore new business opportunities
- How mature the group of people are in the organization who are dedicated to the practice of the business capability
- How mature the organization's adoption and usage of the business capability's processes, practices and resources is performed
- How mature the end-to-end applications currently support the business capability practices and methods.

A new Maturity Gap Analysis view shows the current and desired values for each area of evaluation and highlights the maturity gap between the as-is and to-be states for a business capability as well as its subordinate capabilities so that you can easily identify the maturity pain points for the business capability.

A new Business Capability Maturity Assessment spider chart visualizes the maturity assessment for the business capability and its subordinate business capabilities for an efficient visual analysis of the discrete dimensions of digitalization, information, people, processes, and technologies.

A new business question What are our business priorities? is available in the **Business Relationship** section of the navigation panel. This business question helps you to quickly identify business pain points on an enterprise level as well as where initiatives may be needed to close maturity gaps. The business question displays a nested matrix showing the top three levels of business capabilities in the business capability model. You can choose to highlight the business-critical business capabilities or assess the business capabilities based on market differentiators, mission criticality, and revenue contribution for a specified time

period. You can also analyze the business capabilities based on maturity indicators in order to understand the maturity gap as well as evaluate indicators showing the as-is vs. to-be assessment of the business capabilities' digitalization, information, people, processes, and technology.

The **Time Series Evaluation, Maturity Gap Analysis**, and **Business Capability Maturity Assessment** views as well as the business question **What are our business priorities?** can be accessed by users with the extension package **Enterprise Architecture Management**.

New business question **What is our technology usage?**

The business question **What is our technology usage?** is available in the **Business Relationship** section of the navigation panel. It helps you to understand the use of components in different business segments.

The business question displays a bar chart showing the ten most-used components based on their use by applications. A doughnut chart is also available showing the percentage of technologies that enable a business capability. A filter field allows users to specify which level of business capabilities in the capability hierarchy to analyze. Finally, a data workbench displays all components in the repository that are not used by an application. Together these reports allow you to understand which technologies are business critical and where potential costs can be saved by eliminating unused technologies.

The business question can be accessed by users with the extension package **IT Transformation - Enterprise**.

Additional ArchiMate Viewpoint diagrams

Diagram types have been added for the following ArchiMate Viewpoint diagrams for Alfabet Enterprise.

The following Archimate diagram type can be accessed by users with the extension package **IT Transformation - Enterprise**.

- **Outcome Realization Viewpoint** visualizes applications, business processes, business capabilities, deployments, and physical servers.

The following Archimate diagram types can be accessed by users with the extension package **Enterprise Architecture Management**:

- **Product Viewpoint** visualizes business actors, market products, and market product groups.
- **Service Viewpoint** visualizes business actors, application components, information flows, and business services.

The following Archimate diagram types can be accessed by users with the extension package **Strategic Portfolio Management**

- **Goal Realization Viewpoint** visualizes demands, goals, objectives, and strategic themes.
- **Motivation Viewpoint** visualizes business actors, demands, visions, goals, objectives, and strategic themes.
- **Stakeholder Viewpoint** visualizes business actors, visions, goals, objectives, and strategic themes.
- **Strategy Viewpoint** visualizes business capabilities, visions, goals, objectives, and strategic themes.

Improvements

The following enhancements to the Alfabet Enterprise solution configuration are available with this release.

Enhancements to diagrams

Add custom color rules to diagrams. A diagram view is a configuration that allows users to superimpose qualitative information in diagrams. With this release, custom diagram views can be created in order to specify color rules for applications displayed in **Application Landscape Diagram** and **Information Flow Diagram** views. Standard and custom diagram views can be selected by users in the **Diagram Views** filter and the associated color rules will be applied to the applications in the diagram.

To modify your solution configuration, a **Create** button has been added to the **Configuration > Reference Data > Diagrams View** page available via the **Portfolio Admin** user profile. The administrative user can create a diagram view of **Type = Application**, specify the user profiles that shall have permission to the diagram view, and select the color rules that shall apply to the diagram view. All standard color rules as well the color rules your enterprise has configured can be specified. A color rule can target one property (example: **Architecture Type**) to color all values of the selected property, or the color rule definition can include one selected value of a property (example: **Client-Server**) to color only applications with those values.

Show application attributes in information flow diagrams. The attributes **Name**, **Short Name**, **Version**, and **Object State** can be visualized on the applications displayed in **Information Flow Diagram** views. To show this information, a custom diagram view should be created for the class **Application** and a diagram view item based on the default **Extended FastLane Item** must be created in the **Diagram View Items** view of the new diagram view.

Visualize information flow short names. If a short name has been specified for an information flow, users can select **Short Name** in the **Information Flow Attributes** filter field in the **Information Flow Diagram** view to superimpose the short name on the information flow. In the **Application Landscape Diagram** views, the short names of information flows can be visualized by selecting **Short Name** in the **Connection Attributes** field.

Alignment of Clear All button for filters

For the sake of consistency, all of the main reports for business questions will have a **Clear All** button as will any other reports with 3 or more filter fields available in the filter panel. Reports with less than 3 filter fields will not have a button to clear filters since these can be easily cleared individually.

RESTful services enabled for information flows

The Rest API access for Read and Write has been enabled for the class **Information Flow**. A new `RAPI_InformationFlow` report is available for export of data via Rest API.

Fixes

- The **Version** attribute can be captured for business services via data capture templates. The property **Version** has been enabled on the class **Service Product** and added to the **Business Service** stereotype for the class **Service Product**.
- The **Project Number** field has been removed from the **Program** editor.
- The query to fetch applications for the data workbench **Application Data Collection** (`DWB_SimpleInitiativeForDataCollection_Application`) has been revised to show results.

Migration Issues

Per default, Alfabet 11.8 includes out-of-the-box integration to IT-Pedia® from Eracent. IT-Pedia is a comprehensive IT product library that provides an up-to-date source of data about IT products of all types including, for example, hardware, software, and network devices. For customers migrating to Alfabet 11.8.1 who have not licensed IT-Pedia® from Eracent, the IT-Pedia functionalities should be disabled.

A new variable is available to add to the **Variables** tab in the server alias definition. The **Variable Name** must be set to **Enable_ITPedia** and the **Variable Value** must be set to **false**. In this case, all functionalities to import and synchronize IT-Pedia

products with components in the Alfabet repository will be disabled and not displayed in the user interface.

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Interoperability with Horizzon

The new interoperability between Alfabet and Horizzon - both now part of Bizzdesign's product portfolio - allows you to leverage Horizzon's business process management and Alfabet's application portfolio management capabilities. The combination of both tools provides a comprehensive management of the IT that relies on the masterful business process modeling capabilities in Horizzon and the powerful strategic portfolio management capabilities in Alfabet.

Integration with Horizzon provides a seamless interaction between the Horizzon and Alfabet repositories so that business processes can be maintained in Horizzon, and applications can be managed in Alfabet. Data can be pushed and pulled from both Alfabet and Horizzon to ease data maintenance and ensure data consistency. The following is available in Alfabet to support interoperability with Horizzon

- A new **Horizzon** functionality is available in the **Integrations** section of the navigation panel for the **Portfolio Admin** user profile. Here you can set up your integration connection to Horizzon's API client. No further configuration is required and you can immediately start working with the out-of-the-box functionalities.
- Users can begin importing Horizzon data to Alfabet via the easy-to-use buttons in the header: **1. Import Collaborations**, **2. Import Business Processes**, and **3. Import Application Support**. These functionalities import all Horizzon collaborations, the business process models including their business process hierarchies, and the relations between the business processes and the applications specified in Horizzon via the **served by** attribute.
- Each business process imported to Alfabet has a **Horizzon Link** attribute available in its content area that navigates you to the business process in Horizzon where you can view its business process model diagram. The BPMN diagram provides full functionality so that you can maintain and update the data on the spot.

- Changes made to business processes in Horizon can be pushed back to Alfabet at any time via new functionalities in Horizon that support the integration. Changes made to the data in Alfabet will be automatically pushed to Horizon via background events, thus keeping both repositories consistent. Applications in Horizon will be updated with relevant application data captured in Alfabet including start and end dates, lifecycle information, etc.

This is the first chapter of Bizzdesign's Alfabet-Horizon interoperability. Stay tuned for further functional developments and enhancements to interoperability between Horizon and Alfabet.

Alfabet-Horizon Interoperability is available with the base packages **IT Transformation Server - FastLane** and **IT Transformation Server - Enterprise**.

Data-triggered actions to automate data maintenance

New data-triggered actions are available to improve data completeness, consistency, and productivity by automating data maintenance tasks. Actions to create, edit, and delete assets, trigger workflows, or import/export data can be automatically triggered via rules configured by an administrative user. For example, an end date for an application may be set based on the definition of its start date, or an approval workflow may be triggered when a new application is created.

A new **Data-Triggered Actions** functionality is available in the **Configuration** section of the navigation panel for the **Portfolio Admin** user profile. Data-triggered actions may be based on SQL queries to define UPDATE rules or on existing event templates that allow specified events to be automatically triggered in the background. SQL queries may be specified to define the data conditions that must be met in order to trigger the action.

The data-triggered action capabilities can be accessed by users with the base package **IT Transformation Server - Enterprise**.

Capture and analyze peripheral applications

Data about peripheral applications that are outside of the core scope of the IT landscape can be captured in the new **Capture Peripherals** data workbench and content area. A peripheral typically represents an application that is managed by business partners, such as an EDI gateway or a B2B marketplace. Peripherals are connected to applications in the IT landscape by means of information flows. In contrast to an application, a peripheral's local components or business services as well as the details of its technical platform are not relevant to the IT landscape. The business question **What is our application roadmap?** has been extended with a filter to include peripherals in the analysis.

Peripherals can be captured and analyzed by users with the extension package **Enterprise Architecture Management**.

Improvements

The following enhancements to the Alfabet Enterprise solution configuration are available with this release.

Extended scope for application diagrams

Application landscape diagrams have been enhanced to include a larger scope of applications. If an application is directly referenced by an asset displayed in the **Asset Relations** view, then the applications will also be displayed in the **Application Landscape Diagram**. For example, if the **Asset Relations** view for a project includes affected applications, then these applications will be automatically included in the application landscape diagram for the project.

Capture business process - business capability relationships

The relationship between business processes and business capabilities can be specified directly from either the perspective of the business process or business capability. The following has been added to make this possible:

- The **Supporting Business Capabilities** field is available on the **Overview** page of the business process content area.
- The **Business Processes** view is available on the **Overview** page of the business capability content area.

Enhanced usability in the business question **What is our technical debt?**

New icons with explanatory tooltips are displayed in the **End Date Conflict** column and legend of the business question **What is our technical debt?**

Link to IT-Pedia's My Product Catalog

A new **Link to IT-Pedia** attribute is available on the **IT-Pedia** page of the component content area. Clicking the link opens a URL that takes the user to **My Product Catalog - Models** in IT-Pedia® from Eracent. The attribute can also be added to the component data workbench.

Fixes

- The role relationship was not created between business actors and business objects in the ArchiMate diagram **Business Process Cooperation Viewpoint**.

- If the **Search Category** field for the global search was set to **Component** and the **View More** link was clicked in the results list, an error occurred in the **Search Result** view.
- The **Server Locations** view in a device's content area showed server locations for all devices and not only the server locations for the relevant device.
- The **External ID** attribute was not visible to administrative users in order to maintain authorization via the active directory. The attribute is now visible in editors and content areas for user groups and user profiles as well as in the content area for persons.

Release Notes 11.8.0 Configuration Changes

Alfabet release 11.8.0 includes many new capabilities and enhancements to the Alfabet Enterprise solution configuration.

New

The following is introduced to the Alfabet Enterprise solution configuration.

User support and guidance for data input

A new guided data entry is introduced to help users create and edit applications, peripherals, components, business services, support services, and projects so that they can be sure the most critical data is complete and accurate. The guided data entry feature is available as a button in the respective content areas for which the guided data entry is available.

Triggering the **Guided Data Entry** button overlays the content area with the fields and views that are necessary to meet data requirements. A panel on the right lists the relevant areas of data input including the number of violated data quality rules for each area. For example, a guided data entry for an application highlights that data is required for the areas **Basic Data, Description, Lifecycle, Architecture, and Information Flows**. Users can click any section in the list to move the focus directly to the fields/views where the required data can be entered. Whenever a data rule violation is resolved, the number of data quality rule violations is updated. In this way, users can easily resolve all data input issues for the assets they are responsible for.

Easy initiation of demand workflows

Users can trigger the preconfigured workflow to create a demand from anywhere in the user interface. By clicking the orange **New** button in the masthead and selecting **Demand**, the **Register Demand** workflow will be automatically triggered, and the editor panel will open so that the demand can be documented, assessed, and approved.

Resource management

New capabilities are available to help your company transform the demand pipeline into IT transformation projects that are managed and executed upon based on the available resources and budget.

The Financials page in the project content area has been extended so that the project's skill request costs can be transferred to its business case. Additional views allow benefit tracking and cash-out planning to be managed and analyzed.

A new Execution page has been added to the project content area where project resources planning is specified and monitored. Skills and resources can be requested for the project and additional views provide an overview of who is providing the skills as well as a comprehensive time schedule of the resource planning.

The new user profile Resource Manager is a dedicated profile for users that are responsible for maintaining the data relevant for project portfolio management and provides complete transparency of offered and requested resources across teams and organizations. The **Home** page includes a **Resource Management** view that offers a comprehensive overview of the availability and consumption of skills by organizations, teams, and projects. A **Resource Analysis** page allows the resource manager to understand expected resource constraints at any point in time. Extensive filtering is available to focus on specific organizations, quarterly periods, impacted projects, and requested resources. Rules can be set to highlight significant resource constraints so that action can be taken in a timely manner.

Additionally, the resource manager has various data maintenance views available and can capture a skills catalog that is the basis for specifying the skills organizations offer. The resource manager can administer resources on a higher organizational level in the new **Resources** page in the organization content area as well as on a granular level that focuses on who can provide the skill and when they can provide it. The resource manager also has an overview of the transformation projects including when they shall start and end and who the responsible project manager and architect are.

The new user profile Team Member allows users who have been assigned to provide skills and resources to manage those tasks. The **Home** page for a team member shows a time schedule of all tasks they are responsible for and allows them to move them forward in an agile Kanban board. Various views are available where team members can manage their project tasks, report the time worked on their tasks, and keep track of timesheets.

The resource management capabilities can be accessed by users with the extension package **Strategic Portfolio Management**.

Lean portfolio management

The extension package **Lean Architecture Management** is available and supports the use cases **Portfolio Backlog** and **Portfolio Vision**. These use cases allow various roles and stakeholders to plan, align and monitor a steady flow of epics and features in Alfabet in alignment with the SAFe framework. These capabilities ensure transparency across business and technological silos so that architecture planning is aligned to the business's strategy.

New classes Epic, Epic Group, Feature, and User Story have been added to the **Investment Architecture** section of the navigation panel. With these classes, users can capture epics to outline big picture goals, features to break down those goals into smaller, achievable chunks of functionality, and user stories to define the specific tasks needed to build each feature.

The new business question How do we manage our portfolio flow? has been added to the **Transformation** section. This business question focuses on epics that can be filtered based on specific strategic themes. The best practice methodology **Weighted Shortest Job First (WSJ)** is available to prioritize business and enable epics based on their cost of delay in terms of business value, risk, and time criticality as well as cost forecast. The business question allows epics to be assessed and moved to the next phase of their lifecycle when capacity allows.

The new business question How do we manage our program flow? allows features and user stories to be prioritized based on the methodology **Weighted Shortest Job First (WSJ)**. Features are evaluated based on their cost of delay and estimated job size in story points to understand the duration of the feature. Relevant features can be moved to the next phase of the feature lifecycle.

NORA use case

A new use case based on the **NORA** (National Overall Reference Architecture) methodology is available. The **NORA** use case is compliant with the National Enterprise Architecture (NEA) framework relevant for governmental agencies in Saudi Arabia.

A new storyboard **NORA Accelerator** is available that is an entry to the 10-step approach to an industry-standard enterprise architecture operating model. The storyboard begins with developing an EA project strategy and takes users through the stages of specifying reference models and current and target architectures to developing management plans and the final execution of the EA strategy. Each storyboard link navigates the user to pre-configured views, reports, workflows and data ingestion tools. The new **NORA** use case helps enterprises streamline the establishment of enterprise architecture programs based on industry best practices in order to fast-track public sector digital transformation.

The **NORA** use case can be accessed by users with the extension packages **Strategic Portfolio Management** and **Enterprise Architecture Management**.

New business question What are our service overlaps?

The business question **What are our service overlaps?** is available in the **Rationalization** section of the navigation panel. It helps you to quickly identify the overlap of business services or support services based on common IT assets.

The business question displays a matrix with a lane for each object class of service items that are providing services. The service items are marked with symbols and numbers if they are impacted by services. IT assets are highlighted red if they are affected by multiple services and require attention. Review the services impacted by an IT asset and establish clear objectives for service delivery in order to minimize risk and reduce the number of service collisions.

The business question can be accessed by users with the extension package **Enterprise Architecture Management**.

New business question **Where are our applications deployed?**

The business question **Where are our applications deployed?** helps you to understand where applications are located and provides a quick overview about the deployment hotspots. The information is a source of input about security and disaster recovery activities for locations with critical applications.

A branching diagram visualizes locations and their subordinate locations and the number of applications that are deployed at the location. Parent locations are on the left. The subordinate locations branch out towards the right. For each location deploying applications, a number is displayed in parenthesis next to the location name. A **Deployment Structure** view is available for each location that allows you to understand its application deployments including the physical and virtual servers that the applications run on.

Depending on the use case implemented by your company, the business question **Where are our applications deployed?** may show either the locations based on the physical/virtual servers that deploy the application or based on application deployments that specifically describe how the application is deployed on the physical and virtual servers via the logical set of installed elements that constitute one instantiation of an application.

The business question is available in the **Transparency** section for users with the base package **IT Transformation Server - Enterprise**.

New business question **What is our security score?**

The business question **What is our security score?** provides a high-level overview of the application risk assessment. It helps identify the most critical applications based on their CIA score (**Confidentiality, Integrity, Availability**) in the application portfolio. This business question helps your enterprise comply with regulations by identifying yet-to-be assessed applications so that you can initiate activities to capture the required compliance data.

The business question is available in the **Risk** section for users with the base package **IT Transformation Server - Enterprise**.

New business question Where do we have SLA violations?

The business question **Where do we have SLA violations?** examines the service level agreements for business services and their support services and compares the indicators of the SLAs. A nested matrix shows the business services, their support services and the alignment of their service level agreements (SLAs). The visualization highlights where support services do not provide enough support to the business service and where violations are occurring with service level agreements. This business question helps you to understand the business service demand and the support service supply chain and identify risks due to inconsistencies in the supply chain.

The business question is available in the **Risk** section for users with the license package Enterprise Architecture Management.

Application variant definition

Application variants can be created by users with the license package Enterprise Architecture Management.

Dark color theme to support accessibility

A beta version of a dark color palette is available to support accessibility to the Alfabet UI for people with disabilities. The color theme is labeled **Dark Theme (beta)** and is available in the **Color Themes** functionality available for an administrative user.

User profile configuration available

A new **User Profiles** section has been added to the **User Accounts Management** section of the navigation panel available for the **Portfolio Admin** user profile. Administrative users can edit existing use profiles and change the user profile's read-write permissions, whether it is available for anonymous user login, or has administrative rights.

This capability is available only to administrative users with the base package IT Transformation Server - Enterprise.

New view to manage licenses

A new **License Overview** section has been added to the **Administration** section of the navigation panel available for the **Portfolio Admin** user profile. Administrative users can view all licenses and license packages that their company has

purchased as well as view which use cases are active in the product scope of each license package.

Improvements

The following enhancements to the Alfabet Enterprise solution configuration are available with this release.

Authorization for data stewards

The user profile **Application Manager** has been adjusted to provide Write permissions for the class Application and read-only permissions to all other relevant classes in the business, information, technology, and investment architectures. The same adjustment has been made to the user profile **Technology Manager** whereby write permissions are available for the class Component.

Enhancements to information architecture

Information architecture classes to capture business data have been reworked and realigned with the Alfabet class model in order to simplify the capture of business data usage and CRUD reporting as well as support more complex information landscapes. Please note that **Data Categories** are deprecated and replaced by **Business Object Categories**. The class **Business Data** class has been removed from the user interface and replaced with the class **Business Object**. New data workbenches and content areas have been implemented to capture and analyze business objects and business object categories.

A new BPMN diagram is available in the **Diagrams** page in the business process content area. Business applications and data objects (=Business Objects) can be added to the BPMN diagram. Business data usage can be specified in the diagram by adding a message flow connection between a data object and a business process. Please note however that if the business data usage already exists in the database, then two arrows will be displayed for the message flow. The input or output arrow that is not required must be manually hidden in the diagram via the context menu for the message flow.

Alignment of application lifecycle phases

The application lifecycles implemented for the licenses IT Transformation Server - FastLane and IT Transformation Server - Enterprise have been revised and aligned to provide a smoother transition for customers planning to upgrade to IT Transformation Server - Enterprise. The lifecycle phases are:

- **Plan:** The application has been identified and evaluated for possible use in the company.

- **Implementation:** Activities are underway to prepare the application for production.
- **Production:** The application is being used in the company.
- **Sunset:** The application is still available but is not intended to be used for daily work.
- **Read-Only:** The application is no longer used but is available for reasons of documentation and compliance.
- **Retired:** The application is no longer used.

Enhanced visualization in What is our vendor roadmap?

The vertical lines showing the reference from an asset's lifecycle to its predecessor are visually enhanced so that a blue vertical line begins at the end of the predecessor contract and points to the start of the successor contract. Grey vertical lines are displayed for the predecessor/successor relationship of applications and components. lifecycle of an application or component and points to the start of the successor application/component lifecycle.

Property caption for IT-Pedia synchronization

The caption of the component attribute **Synchronize with IT-Pedia** (ITP_SYNC) has been aligned with the **IT-Pedia Enrichment** attribute and has been renamed **IT-Pedia Synchronization**.

Extension to server type

Database Server has been added to the **Server Type** attribute for physical servers and virtual servers.

Fixes

- The **Admin** user profile is a deprecated profile and has been removed from the user profile menu. This fix is a resolution for ticket SI-573512.
- The indicator type **License Eligible for Cloud** has been removed from the **Cloud Assessment** evaluation type because it was duplicated.
- The indicator type **Cloud Application EoL** has been removed from the **Cloud Readiness** evaluation type because it was duplicated.