



# **Alfabet Release Notes 11.7.2.c**

## **Configuration Changes**

Alfabet Documentation

Version 1 | October 30, 2024

# Table of Contents

<b>Release Notes 11.7.2.c IR - Configuration Changes</b>	<b>3</b>
New	3
Service architecture classes available	3
New business question What is our service catalog?	3
New business question What is our service landscape?	4
New business question What is our service roadmap?	4
New business question Who are our service providers and consumers?	4
Master planning capabilities available	5
Additional technology architecture classes available	5
Additional classes for architecture governance available	5
Improvements	6
More flexible analysis in Who owns our applications?	6
Enhancement of component definition	6
Portfolio configuration available for administrative users	6
Fixes	6

# Release Notes 11.7.2.c IR - Configuration Changes

The Alfabet Enterprise solution configuration has been updated to enhance the functionalities and classes that Alfabet users are familiar with.

## New

The following enhancements to the Alfabet Enterprise solution configuration are available with this release.

### Service architecture classes available

Alfabet's Service Portfolio Management helps IT organizations manage the diversity of services that are offered and provide transparency about their dependency on each other. The following classes for service portfolio management are available for users with the extension package **Enterprise Architecture Management**.

The new **Service Architecture** section has been added to the navigation panel and displays the sections **Business Services**, **Support Services**, and **Service Groups**. Data workbenches and content areas are available to capture and analyze data for these assets. Note that **Business Service** and **Support Service** are stereotypes based on the class **Service Product**.

Business services can be delivered by support services, applications, deployments, and consumed by organizations via the class **Service Item**. Support services can be delivered by components as well as physical and virtual servers. Furthermore, the class **SLA** (Service Level Agreement) has been added and one service level agreement can be specified per business service and support service via the respective content area.

### New business question What is our service catalog?

The business question **What is our service catalog?** is available in the **Transparency** section of the navigation panel. The business question provides full transparency about the service portfolio. The service portfolio data displayed here serves as a single point of truth about your company's business services and support services and helps implement an enterprise service catalog.

This business question shows graphics with general information about your service portfolio data including about the organizations providing the most business and support services, the organizations consuming the most business services, and the business capabilities supported by

business services. Data workbenches are available to display as well as analyze all business services and support services.

The business question can be accessed by users with the extension package **Enterprise Architecture Management**.

### **New business question What is our service landscape?**

The business question **What is our service landscape?** is available in the **Roadmapping** section of the navigation panel. The business question provides a snapshot of the service groups and their business services and support services. Analyze the current and planned service landscape based on various indicators to identify potential gaps in the service portfolio. Identify opportunities for rationalization activities in service dense service groups.

This business question shows a nested matrix showing the service group hierarchy and the assignment of business services and support services to the service groups. Be aware of lifecycle violations in the service portfolio and understand the composition of service items such as applications, deployments, components, and servers that deliver services to the company.

The business question can be accessed by users with the extension package **Enterprise Architecture Management**.

### **New business question What is our service roadmap?**

The business question **What is our service roadmap?** is available in the **Roadmapping** section of the navigation panel. The business question provides a comprehensive overview of the business services that are implemented and when they will reach end-of-life.

This business question displays a Gantt chart with the lifecycles of all services in the repository. Look for business services and support services that are approaching their end-of-life but have no successor services planned. This business question helps you to identify gaps in the service portfolio and take corrective action for business services and support services that are at risk.

The business question can be accessed by users with the extension package **Enterprise Architecture Management**.

### **New business question Who are our service providers and consumers?**

The business question **Who are our service providers and consumers?** is available in the **Business Relationship** section of the navigation panel. The business question shows two doughnut charts that provide an overview of the organizations that consume the most business services as well as the organizations that provide the most business services. By understanding business service ownership and consumption via IT organizations, you can recognize dependencies and plan for options for at-risk services.

The business question can be accessed by users with the extension package **Enterprise Architecture Management**.

### **Master planning capabilities available**

Alfabet's patented master planning functionality is a keystone in translating the business strategy into IT tactics. It allows IT planners to define, analyze, and communicate plans for the further evolution of the core IT assets. The master plan is a single point of reference to communicate roll-out plans through business supports with their dedicated lifecycle definitions.

With this release, the section **Master Plans** has been added to the **Application Architecture** section of the navigation pane. The master plan hierarchy includes **Master Plans**, **Master Plan Folders**, and **Master Plan Maps**. Each master plan map allows the matrix to be defined including which business capabilities and organizations to include on the X- and Y-axes as well as other view settings. The **Analysis** page displays a **Business Support Matrix** view where business supports can be created for the relevant business capability/organization as well as filters set for detailed analysis. The ability to slice-and-dice the **Business Support Matrix** ad-hoc replaces the need for map views, which were available in Alfabet 10.X.

These classes can be accessed by users with the extension package **Target Architecture Planning**.

### **Additional technology architecture classes available**

The **Technology Architecture** section has been extended and now displays the sections **Component Groups** and **Component Categories**. Data workbenches and content areas are available to capture and analyze data for these assets. Additionally, indicators are in the component group that show the number of components assigned to a component group and the number of components that have vendor support. For component categories, indicators show the number of components that are assigned to a component category and how many are used as well as the numbers for active and plan components only. The number of components supported by a vendor is displayed in the content area for a component group.

These classes can be accessed by users with the extension package **Enterprise Architecture Management**.

### **Additional classes for architecture governance available**

The **Investment Architecture** section has been extended and now displays the section **Policies** and **Principles**. The **Policies** section displays a policy group explorer with policies (ITPolicy) bundled by their assigned policy group (ITPolicyGroup). Data workbenches and content areas are available to capture and analyze data for policies including specifying the assets in the repository that are impacted by a policy.

The **Principles** data workbench allows principles to be captured and the strategy that the principle is associated with can be specified in its content area.

These classes can be accessed by users with the extension package **Enterprise Architecture Management**.

## Improvements

### More flexible analysis in Who owns our applications?

The new field **Organization Hierarchy Level** has been added to the business question **Who owns our applications?** This filter provides deeper insight regarding application ownership by letting users specify the level in the organizational hierarchy that they are interested in. A new segment labelled **maintained on higher level** is displayed on the doughnut chart if the ownership has been defined on a higher level than the level defined in the **Organization Hierarchy Level** field.

As a result, it is no longer necessary to define a minimum of two levels in the organization hierarchy as was the case in previous versions.

### Enhancement of component definition

To improve the user experience when defining and analyzing components, the caption of the **Standard Classification** attribute available for component definition has been changed to **Standardization**. This change is available in the data workbench and content area for components as well as relevant business questions that address issues of component standardization.

### Portfolio configuration available for administrative users

The **Portfolios** view has been added to the **Reference Data** and **Class Configuration** functionalities that are accessible to administrative users. The **Portfolios** view in the **Reference Data** section allows administrative users to create portfolios and assign indicators or prioritization schemes to the X- and Y-axes of the portfolio. The portfolios can be made available for the relevant classes in **Class Configuration > Portfolios** view.

## Fixes

- The property **Short Name** could not be captured in data capture templates for the class **Organization**. This fix is a resolution for ticket SI-570871.
- The specification of the **Year** field was not applied to indicator cards and business questions.

---

## Copyright

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

Copyright © 2024 Software GmbH, Darmstadt, Germany and/or Software GmbH USA, Inc., Reston, VA, USA, and/or its subsidiaries and/or its affiliates and/or their licensors.

The name Software GmbH and all Software GmbH product names are either trademarks or registered trademarks of Software GmbH and/or Software GmbH USA Inc. and/or its subsidiaries and/or its affiliates and/or their licensors. Other company and product names mentioned herein may be trademarks of their respective owners.

Detailed information on trademarks and patents owned by Software GmbH and/or its subsidiaries is located at <https://softwareag.com/licenses/>.

Use of this software is subject to adherence to Software GmbH's licensing conditions and terms. These terms are part of the product documentation, located at <https://softwareag.com/licenses/> and/or in the root installation directory of the licensed product(s).

This software may include portions of third-party products. For third-party copyright notices, license terms, additional rights or restrictions, please refer to "License Texts, Copyright Notices and Disclaimers of Third Party Products". For certain specific third-party license restrictions, please refer to section E of the Legal Notices available under "License Terms and Conditions for Use of Software GmbH Products / Copyright and Trademark Notices of Software GmbH Products". These documents are part of the product documentation, located at <https://softwareag.com/licenses/> and/or in the root installation directory of the licensed product(s).